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OFFICE OF CAMPUS OPERATIONS AND SUPPORT

September 17, 2025

Re: School Year 2025-2026 EXPRESS Program Eligibility Requirements

Aloha Parents and Guardians:

The Hawaii State Department of Education (HIDOE) is continuing to expand subsidized county bus passes to include middle, intermediate and high school students statewide. To qualify for the EXPRESS program, students must meet the following eligibility requirements under Hawaii Administrative Rule (HAR) § 8-27-5:

- Be actively enrolled in a HIDOE middle, intermediate and high schools; and
- Attend their designated home school (Geographical Exceptions do not qualify); and
- Home residence is 1.5 miles or more from the student's school within their public school attendance area.

The 1.5-mile distance is measured from the student's home address listed in Infinite Campus to the school's initial public access point, not to the main office.

This program is offered as a courtesy to support families, but it is not a mandated service. Due to the high volume of applications, EXPRESS HOLO cards may take between 20-25 business days to arrive at your student's school after the application is processed. Please plan accordingly.

Families who do not meet the eligibility requirements, or those seeking additional details, may visit: https://hawaiipublicschools.org/school-services/express-county-bus-pass-program/

For questions about your student's application, please email stsb@k12.hi.us and include your student's name, school and any screenshots that may assist our staff.

Mahalo for your continued support!

Student Transportation Services Branch